Wacoal Group's Competitive Advantages

Delivering "long-lasting and high-quality products" across every time period is the Group's mission and the value it provides. Our system for producing high-quality products is one of Wacoal's greatest competitive advantages and an important asset that has been established throughout its history and within its organization.

The system for responding to diverse values



The findings of the WACOAL Human Science Research & Development Center form the basis of our creation of beauty. To realize products loved by customers, the center researches and formulates theories on beauty, comfort, and health in relation to people's physiques. The data that the center has accumulated over 55 years underpins our businesses. Wacoal leverages the data not only to develop new products but also to maintain quality and make forays into new business fields.

Further build on strengths

Further utilize measurement data

Research & Development

Manufacturing / Quality Control



For Wacoal, "product quality preservation" is part of the value that it provides and a significant social responsibility. The quality of our products is supported by the handwork of highly skilled sewing personnel with years of experience and a quality control system that sets and ensures the implementation of stringent, painstaking standards for all processes, from material procurement through to production.

Further build on strengths

Shift to demand-linked production



With the aim of helping people to express their beauty while catering to their current needs, Wacoal innerwear designers use creativity and physique measurement data to create products that afford wearers physical and emotional comfort. By repeatedly cycling through a process of fittings, analysis, and improvements, we realize optimal wearing comfort and figure enhancement.

Further build on strengths

Shorten lead time for product planning and development

Product Planning

Sales



Beauty advisors (BA) play an important role in ensuring that customers receive the best-fitting products. By using specialized knowledge and skills to help accentuate the beauty of each person, we build relationships with customers that are deeper, broader, and longer.

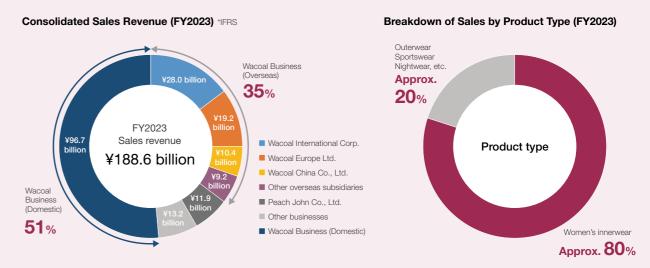
Further build on strengths

Utilize the voice of customers through DX and customer knowledge of BA

About Our Businesses

Our core business includes manufacturing, wholesaling, and some retailing of intimate apparel (especially women's foundation garments, lingerie, nightwear and children's underwear), outerwear, sportswear, and other textile products and accessories. Other businesses include food service, culture, services, and interior furnishing of shops, and others.





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